



SECURITY RULES AND PROCEDURES

At the Knoxville Convention Center, our highest priority is to create a safe and secure environment for all guests and employees. In order to provide an environment where our guests can safely enjoy the event, the Knoxville Convention Center security personnel conduct security checks as deemed necessary. These checks will include the use of wands and the search of jackets, clothing, bags and other items. Patrons should plan to arrive early in order to avoid standing in long lines.

Guests may NOT bring the following items into the Knoxville Convention Center

- Outside food or beverages. If you have any dietary needs please call 865-522-5669 to make special arrangements.
- NO Alcohol of any type.
- NO coolers of any size is permitted inside the KCC. If you have, dietary or medical reason please call 865-522-5669 to make special arrangements.
- Animals, with the exception of service animals as defined by the American with Disabilities Act (ADA).-see next page
- Hoverboards, or any Motorized vehicles or devices with the exception to use for ADA purposes.
- Skooters, Bikes, skateboards, roller skates, rollerblades, power wheels & sneakers with wheels.
- Backpacks, oversized bags, duffel bags, luggage, Bags should be no larger than 16"-by-16"-by-8" inches..
- Smoking of any kind is prohibited, including electronic cigarettes.
- Weapons of any type, including, but not limited to, firearms, including licensed concealed carry guns; knives; pepper spray; blades; tools; etc.
- Helium or Mylar Balloons.
- Fireworks.
- Laser Pointers
- Bullhorns & Air Horns
- Glitter or Confetti of any kind
- Drones unless approved by the Event Management Staff upon arrival.

What is permitted to carry into the Knoxville Convention Center:

- Purses, camera bags, laptop bags & diaper bags are permitted in the building.
- Wheelchairs- motorized and non-motorized
- Baby Strollers – Unless an event specifies that, they are not allowed in shows.

Wheelchairs & Handicap Parking:

The Knoxville Convention Center does not provide any wheelchairs for patrons to rent or use while on site.

Limited Handicap Parking is available at the Ballroom Drop-off off Cumberland Avenue.

Knoxville Convention Center Service Animal Policy:

The Knoxville Convention Center ONLY allows registered service animals. For the safety of our patron's only dogs or miniature, ponies that have been individually trained as certified service animals to perform tasks for the benefit of an individual with a disability and are required because of a disability are allowed inside the Knoxville Convention Center. Any other animals are not allowed inside the Knoxville Convention Center.

Kennels in the area:

Happy Yap- 865-385-3413

Treat Dog-865-212-0102

Four Paws Pet Sitting: 865-577-6511

Thank you for your cooperation in helping all guests enjoy events in a safe, secure place