



SECURITY RULES AND PROCEDURES FOR METAL DETECTORS & BAG CHECK POINTS:

At the Knoxville Convention Center, our highest priority is to create a safe and secure environment for all guests and employees. In order to provide an environment where our guests can safely enjoy the event, the Knoxville Convention Center security personnel conduct security checks as deemed necessary. These checks will include the use of wands and the search of jackets, clothing, bags and other items. Patrons should plan to arrive early in order to avoid standing in long lines.

Security rules and procedures for metal detectors & bag checkpoints are as follows:

- Only, certain events will require metal detectors call the Knoxville Convention Center at 865-522-5669, with any questions or concerns. Please call the KCC to see if the event you are attending will have metal detectors.
- Upon arrival, patrons will be asked to remove items like cell phones and all metal objects that could set off the alarm on the metal detectors.
- Security will use metal detectors or hand wands for all patrons upon entry into the show floor.
- Security will also search all purses, diaper bags, camera bags, computer bags & backpacks that are smaller than 16"-by-16"-by-8" inches.
- Backpacks and bags larger than 16"-by-16"-by-8" inches are not permitted into the show floor.
- If prohibited items are found during a search, the guest will be permitted to return to their vehicle with the item, or the item will be confiscated.
- The Knoxville Convention Center will not safeguard any personal belongings or items of any type.
- The Knoxville Convention Center management has the sole right to determine the type of pre-event screening.

What is permitted to carry into the Knoxville Convention Center:

- Any size purses, camera bags, laptop bags & diaper bags are permitted and will be searched by security.
- Wheelchairs- motorized and non-motorized
- Baby Strollers – unless an event specifies that they are not allowed

Wheelchairs:

The Knoxville Convention Center does not provide any wheelchairs for patrons to rent or use while on site

Guest may NOT bring the following items into the Knoxville Convention Center:

- NO Outside food or beverages. If you have any dietary needs please call the KCC at 865-522-5669 to make special arrangements.
- NO Alcohol of any type.
- Animals, with the exception of service animals as defined by the American with Disabilities Act (ADA).-see below
- Hoverboards, or any Motorized vehicles or devices with the exception to use for ADA purposes.
- Scooters, Bikes, skateboards, roller skates, power wheels, rollerblades & sneakers with wheels.
- NO- oversized bags, duffel bags, luggage; bags should be no larger than 16"-by-16"-by-8" inches.
- NO coolers of any size is permitted inside the KCC. If you have, dietary or medical reason please call 865-522-5669 to make special arrangements.
- Smoking of any kind is prohibited, including electronic cigarettes
- Weapons of any type, including, but not limited to, firearms, including licensed concealed carry guns; knives; pepper spray; blades; tools; etc.
- Helium or Mylar Balloons
- Fireworks.
- Laser Pointers
- Bullhorns & Air Horns
- Glitter or Confetti of any kind
- Drones unless approved by the Event Management Staff upon arrival

Knoxville Convention Center Service Animal Policy:

The Knoxville Convention Center ONLY allows registered service animals. For the safety of our patron's only dogs or miniature, ponies that have been individually trained as certified service animals to perform tasks for the benefit of an individual with a disability and are required because of a disability are allowed inside the Knoxville Convention Center. Any other animals are not allowed inside the Knoxville Convention Center.

Kennels in the area:

Happy Yap- 865-385-3413

Treat Dog-865-212-0102

Four Paws Pet Sitting: 865-577-6511

Thank you for your cooperation in helping all guests enjoy events in a safe, secure place.